



# Innovations in EMERGENCY DEPARTMENT MANAGEMENT

# 2021

## Day One Tuesday, November 9, 2021

|                 |                                                                                                             |
|-----------------|-------------------------------------------------------------------------------------------------------------|
| 7:30am-8:00am   | REGISTRATION / CONTINENTAL BREAKFAST                                                                        |
| 8:00am-8:15am   | <b>Introduction and Welcome</b><br>Shari Welch, MD                                                          |
| 8:15am-9:00am   | <b>KEYNOTE – Crystal Ball: The Views From the Top</b><br>Mike Hastings, RN, MSN and Mark Rosenberg, DO, MBA |
| 9:00am-9:30am   | <b>What IS Our New Normal? The ED After COVID</b><br>James Augustine, MD                                    |
| 9:30am-10:00am  | <b>The Boarding Solutions Playbook</b><br>Shari Welch, MD                                                   |
| 10:00am-10:30am | <b>Don't Call Me a Hero: What the Front Lines Needs From Its Leaders</b><br>Jay Kaplan, MD                  |
| 10:30am-10:45am | MORNING BREAK / View Posters                                                                                |
| 10:45am-11:15am | <b>Lessons Learned from the First Geriatric ED</b><br>Mark Rosenberg, DO, MBA                               |
| 11:15am-11:45am | <b>Emergency Physicians and Advanced Practice Clinicians – The Numbers</b><br>W. Richard Bukata, MD         |
| 11:45am-12:15pm | <b>Data Driven Staffing and Scheduling</b><br>Michael Gibbons, RN, MBA                                      |
| 12:15pm-1:30pm  | LUNCH BREAK (ON YOUR OWN) / View Posters                                                                    |
| 1:30pm-2:00pm   | <b>Leadership Made Simple: How to Get to Where You Want to Be</b><br>Jay Kaplan, MD                         |
| 2:00pm-2:30pm   | <b>The Dilemma of Paying for Administrative Work</b><br>Ronald A. Hellstern, MD                             |
| 2:30pm-3:00pm   | <b>The Business of Academic Emergency Medicine</b><br>David Seaberg, MD                                     |
| 3:00pm-3:15pm   | AFTERNOON BREAK / View Posters                                                                              |
| 3:15pm-3:45pm   | <b>Physician in Triage: Twenty Questions and Answers</b><br>Pam Turner, RN, MBA                             |
| 3:45pm-4:15pm   | <b>ED Benchmarking Alliance, State-of-the Organization</b><br>Nick Jouriles, MD                             |
| 4:15pm-5:00pm   | <b>An Analysis of the EDBA 2020 Data Survey Results</b><br>James Augustine, MD                              |
| 5:00pm-5:30pm   | <b>Open Forum: The ED Workforce Going Forward</b><br>All Faculty (Moderated by Shari Welch, MD)             |
| 5:30pm-6:30pm   | <b>ED Benchmarking Alliance Reception</b><br>All Welcome                                                    |

## Day Three Thursday, November 11, 2021

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| 7:30am-8:00am   | CONTINENTAL BREAKFAST / Bonus Lecture: <b>The Helen DeVos Way (The Most Innovative Peds ED in the US!)</b><br>Jackson Lanphear, MD and Erica Michiels, MD |
| 8:00am-8:30am   | <b>Telemedicine Opportunities for Us</b><br>W. Richard Bukata, MD                                                                                         |
| 8:30am-9:00am   | <b>Communication and Teamwork: The Secret Sauce of Safety</b><br>Robin Hemphill, MD                                                                       |
| 9:00am-9:30am   | <b>Finding Funding for ED Toys</b><br>Michael Gibbons, RN, MBA                                                                                            |
| 9:30am-10:00am  | <b>The Three W's and Other Patient Safety Tricks and Tips</b><br>Robin Hemphill, MD                                                                       |
| 10:00am-10:15am | MORNING BREAK                                                                                                                                             |
| 10:15am-10:45am | <b>Strategies for Managing the Homeless in Your ED</b><br>Anthony Napoli, MD                                                                              |
| 10:45am-11:15am | <b>Imaging Benchmarks: What Do We Know?</b><br>Michael Gibbons, RN, MBA                                                                                   |
| 11:15am-11:45am | <b>Poster Awards</b><br>Nick Jouriles, MD                                                                                                                 |
| 11:45am-12:15pm | <b>Open Forum / Questions</b><br>All Faculty (Moderated by Shari Welch, MD)                                                                               |
| 12:15pm         | ADJOURN                                                                                                                                                   |

## Day Two Wednesday, November 10, 2021

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| 7:30am-8:00am   | CONTINENTAL BREAKFAST / <b>Bonus Lecture: ED Patient Flow Success in the Desert</b><br>Euthym Kontaxis, MD and David Romness, MD (The Eisenhower ED Team)                                                                                                                                                                                                                |
| 8:00am-8:30am   | <b>Financial Benchmarking and Best Practices for Success</b><br>Michael Granovsky, MD                                                                                                                                                                                                                                                                                    |
| 8:30am-9:00am   | <b>ED Re-Design After Covid: A Tutorial</b><br>James Augustine, MD                                                                                                                                                                                                                                                                                                       |
| 9:00am-9:30am   | <b>Effective Management of Group Meetings</b><br>Ronald A. Hellstern, MD                                                                                                                                                                                                                                                                                                 |
| 9:30am-10:00am  | <b>Documentation Changes That Can Help Your Practice</b><br>Michael Granovsky, MD                                                                                                                                                                                                                                                                                        |
| 10:00am-10:30am | <b>Real Time ED Nurse Leadership Roles</b><br>Pam Turner, RN, MBA                                                                                                                                                                                                                                                                                                        |
| 10:30am-10:45am | MORNING BREAK / View Posters                                                                                                                                                                                                                                                                                                                                             |
| 10:45am-11:15am | <b>Training Wheels: What Do Future ED Docs REALLY Need to Know?</b><br>David Seaberg, MD                                                                                                                                                                                                                                                                                 |
| 11:15am-11:45am | <b>Coding for COVID</b><br>Michael Granovsky, MD                                                                                                                                                                                                                                                                                                                         |
| 11:45am-12:15pm | <b>Open Forum: ED Design Q&amp;A</b><br>James Augustine, MD<br>Sean Wilson, MBA<br>(Moderated by Shari Welch, MD)                                                                                                                                                                                                                                                        |
| 12:15pm-1:30pm  | LUNCH BREAK (ON YOUR OWN) / View Posters                                                                                                                                                                                                                                                                                                                                 |
| 1:30pm-2:00pm   | <b>Game Changing ED Literature</b><br>W. Richard Bukata, MD                                                                                                                                                                                                                                                                                                              |
| 2:00pm-3:30pm   | <b>WORKSHOPS</b><br><br><b>Workshop A: Nursing Leadership Struggles</b><br>Pam Turner, RN, MBA<br>Michael Gibbons, RN, MBA<br>Mike Hastings, RN, MSN<br><br><b>Workshop B: Physician Leadership Struggles</b><br>David Seaberg, MD<br>Nick Jouriles, MD<br><br><b>Workshop C: ED Design Workshop</b><br>Sean Wilson, MBA (Beck Architects)<br>James Augustine, MD (EDBA) |
| 4:00pm-5:30pm   | <b>Educational Local ED Tour: Touro Emergency Department (A Geriatric ED)</b><br>Hosted by EDBA Board Members                                                                                                                                                                                                                                                            |

Please Note: Although we make every effort to lock in our speaker list and course schedule, life happens and circumstances are sometimes beyond our control. Thus, all speakers and scheduling are subject to change without notice.